smart oven

USER MANUAL

Model: EB544N

Read all instructions carefully before using your oven.

KEEP THIS MANUAL FOR FUTURE REFERENCE.
PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

1. Do not attempt to operate this oven with the door open since open-door operation can result in harmful exposure to microwave energy. It is important not to defeat or tamper with the safety interlocks.

2. Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.

3. Do not operate the oven if it is damaged. It is particularly important that the oven door closes properly and that there is no damage to the:
   a. DOOR (bent)
   b. HINGES AND LATCHES (broken or loosened)
   c. DOOR SEALS AND SEALING SURFACES.

4. The oven should not be adjusted or repaired by anyone except properly qualified service personnel.

SPECIFICATIONS

<table>
<thead>
<tr>
<th>Model:</th>
<th>EB544N</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rated Voltage:</td>
<td>120V~, 60Hz</td>
</tr>
<tr>
<td>Rated Input Power:</td>
<td>1600W</td>
</tr>
<tr>
<td>Rated Output Power (Microwave Oven):</td>
<td>1000W</td>
</tr>
<tr>
<td>Rated Output Power (Convection Oven):</td>
<td>1400W</td>
</tr>
<tr>
<td>Rated Output Power (Keep Warm):</td>
<td>1300W</td>
</tr>
<tr>
<td>Oven Capacity:</td>
<td>1.5 cu. ft.</td>
</tr>
<tr>
<td>Turntable Diameter:</td>
<td>13.6 in.</td>
</tr>
<tr>
<td>External Dimensions:</td>
<td>21.73 x 21.38 x 12.83 in.</td>
</tr>
<tr>
<td>Net Weight:</td>
<td>Approx. 44.75 lb.</td>
</tr>
</tbody>
</table>
Contents

SPECIFICATIONS ........................................................................................................... Inside cover

Important safety instructions .......................................................................................... 1

Setting up your oven ........................................................................................................... 8
  A) What’s in the box ........................................................................................................ 8
  B) Countertop installation .............................................................................................. 9
  C) Connecting to Alexa .................................................................................................. 10

Operating your oven ......................................................................................................... 11
  A) Setting the clock ....................................................................................................... 11
  B) Timers and remote start ............................................................................................ 12

Using your oven as a microwave ....................................................................................... 13
  A) Microwaving by time, keypad, and power level ......................................................... 13
  B) Defrosting ................................................................................................................ 14
  C) Voice presets, reheat, and keep warm ...................................................................... 15
  D) Child lock ................................................................................................................ 16

Other cooking modes ....................................................................................................... 17
  A) Convection baking ................................................................................................... 17
  B) Air frying .................................................................................................................. 18
  C) Auto Roast ................................................................................................................ 19
  D) Using the Temperature Probe ................................................................................ 20
  E) Scan to cook ............................................................................................................. 20

Care and maintenance ...................................................................................................... 21

Cooking safely .................................................................................................................. 21

Device settings ............................................................................................................... 23

Troubleshooting .............................................................................................................. 25

Legal and compliance ..................................................................................................... 28
IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances basic safety precautions should be followed, including the following:

⚠️ WARNING: FAILURE TO FOLLOW THESE SAFETY INSTRUCTIONS COULD RESULT IN FIRE, BURNS, ELECTRIC SHOCK, EXPOSURE TO EXCESSIVE MICROWAVE ENERGY, OTHER INJURY, OR DAMAGE.

1. Read all instructions carefully before attempting to use the appliance.

2. For your safety, follow the specific PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY on the inside cover.

3. This appliance must be grounded – only connect it to a properly grounded outlet. For guidance, follow the GROUNDING INSTRUCTIONS on page 3.

4. Install this appliance in a location based on the provided installation instructions on page 9.

5. Certain items (like whole eggs, sealed containers, and closed glass jars) may explode when heated and should never be cooked or warmed in this oven.

6. Use this appliance only for its intended use, as described in the manual. Do not heat or use corrosive chemicals or vapors to clean this appliance. This oven is designed to heat, cook, or dry food and should only be used for those reasons. It is not designed for industrial or laboratory use.

7. This device, its voice features, and the included accessories are not intended for use by children under the age of 13. Do not allow children to use this device. Adult supervision is recommended if used by persons over the age of 13. Hot contents can cause severe burns. Use caution when removing hot items.

8. Do not operate this appliance if it has a damaged cord or plug, if it is not working properly, or if it has been damaged or dropped. Be careful using the power cord and plug. To reduce the risk of fire, electric shock, or harm when using the power cord, follow these instructions:
   - Do not force the plug into a power outlet.
   - Do not expose the plug or cord to liquids.
   - The power cord could present a strangulation hazard. Keep out of reach of young children.

9. This appliance should be serviced only by qualified service personnel. If your appliance needs service, please contact Amazon Customer Support.

10. To avoid overheating, do not cover or block any openings on the appliance or cover the racks with metal foil.
11. Do not store this appliance outdoors. Do not use this product near water – for example, near a kitchen sink, in a wet basement, near a swimming pool, or similar locations.

12. Similarly, do not immerse the power cord or plug in water.

13. Keep the appliance, its power cord, and plug in a well-ventilated area, away from heat sources and heated surfaces – especially when in use.

14. Do not allow the cord to hang over the edge of your table or counter.

15. Follow the cleaning instructions on page 20 under “Care and Maintenance.”

16. To reduce the risk of fire in the oven cavity:
   a. Do not overcook food. Carefully attend appliance when paper, plastic, or other combustible materials are placed inside the oven to facilitate cooking.
   b. Remove wire twist-ties from paper or plastic bag before placing bag in oven.
   c. If materials inside of the oven ignite, keep oven door closed, turn oven off, and disconnect the power cord – or shut off power at the fuse or circuit breaker panel.
   d. Do not use the cavity for storage purposes. Do not leave paper products, cooking utensils, or food in the cavity when not in use.
   e. Do not leave appliance unattended during operation in microwave cooking mode. When operating in Remote Start mode, please be sure to follow the guidelines in this manual. Do not let grease or other residue accumulate inside the oven.

17. Liquids such as water, coffee, or tea can be overheated beyond the boiling point without appearing to be boiling. Although liquids may be very hot, you may not always see visible bubbling or boiling when the container is removed from the oven. THIS COULD RESULT IN VERY HOT LIQUIDS SUDDENLY BOILING OVER WHEN THE CONTAINER IS DISTURBED OR A UTENSIL IS INSERTED INTO THE LIQUID.

18. Operating the oven’s microwave functions, such as reheat or defrost, with no food inside the oven may cause damage to the oven and could start a fire.

19. The oven’s door and turntable are made of glass. This glass could break if the appliance is dropped or receives a substantial impact. If the glass breaks, chips, or cracks, stop all use of the appliance and do not permit anyone to touch or attempt to remove the damaged glass. For repairs or service, please contact Amazon Customer Support. Contact details can be found at amazon.com/help/smartoven. Faulty service may void the warranty.

20. Use the included grill racks, temperature probe, and air fry pan only as instructed in this user manual. Do not use these or any other non-microwave safe products in any cooking mode with microwave function. See pages 13–20 for details on cooking modes.

21. Oversized foods or oversized metal utensils should not be inserted in a microwave as they may create a fire or risk of electric shock.

22. Do not clean with metal scouring pads. Pieces can burn off the pad and touch electrical parts involving a risk of electric shock.

SAVE THESE INSTRUCTIONS
WARNING: CHOKING HAZARD – SMALL PARTS CONTAINED IN THE APPLIANCE OR PACKAGING MAY PRESENT A CHOKING HAZARD TO SMALL CHILDREN. KEEP OUT OF REACH OF CHILDREN.

WARNING: The external surface of the oven may be hot during operation or shortly thereafter. Use caution when touching external surfaces of the oven. Do not place anything on top of the oven or in close proximity of such surfaces.

GROUNDING INSTRUCTIONS

WARNING: Improper use of grounding can result in risk of electric shock. Consult a qualified electrician or service person if you do not completely understand these grounding instructions or if you are unsure if the appliance is properly grounded.

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded. If the plug will not fit into a receptacle, have the proper receptacle installed by a qualified electrician.

A) A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.

B) Longer cord sets or extension cords may be used if care is exercised in their use. If it is necessary to use an extension cord, use only a 3-wire extension cord that has a 3-blade grounding plug, and a 3-slot receptacle that will accept the plug on the appliance. The marked rating of the extension cord shall be equal to or greater than the electrical rating of this appliance. If the power supply cord is too short, another option is to have a qualified electrician or serviceman install an outlet near the appliance.

C) If a long cord or extension cord is used:

1) The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance.

2) The extension cord must be a grounding-type 3-wire cord.

3) The longer cord should be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over unintentionally.
ADDITIONAL WARNINGS AND PRECAUTIONS

- Make sure all cookware, thermometers, and utensils used in your oven are suitable for the cooking mode you choose. Arcing refers to sparks in the oven when a microwave function is enabled. Arcing can be caused by (i) metal or foil touching the side of the oven; (ii) metal, such as twist-ties, gold-rimmed dishes or containers with metal handles; or (iii) recycled paper products that contain metal. For any cooking modes that use microwave power, only use microwave-safe cookware. See pages 5–6 for instructions on materials that can be used in the oven in various cooking modes. For convection cooking modes, use only containers and utensils indicated as oven safe by the manufacturer of such products.

- Hot foods and steam can cause burns. Be careful when opening any containers of hot food and direct steam away from your hands and face. To prevent the buildup of pressure when heating, make sure to vent, pierce, or slit containers, pouches, or plastic bags as directed by packaging.

- Liquids and foods may heat unevenly in the microwave. Always stir heated liquids and foods carefully before serving.

- Use caution around pacemakers and similar medical devices. Personal medical devices, such as pacemakers, may be sensitive to microwave interference. If any interference is observed, consult your physician before resuming use.

HOUSEHOLD INDOOR USE ONLY
SMART OVEN COOKING MODES

<table>
<thead>
<tr>
<th></th>
<th>RACKS</th>
<th>AIR FRY TRAY</th>
<th>TEMP PROBE</th>
</tr>
</thead>
<tbody>
<tr>
<td>AIR FRY</td>
<td>Tall Rack</td>
<td>Recommended</td>
<td>Optional</td>
</tr>
<tr>
<td>CONVECT</td>
<td>Tall Rack</td>
<td>Recommended</td>
<td>Optional</td>
</tr>
<tr>
<td>KEEP WARM</td>
<td>Short Rack</td>
<td>Optional</td>
<td>Optional</td>
</tr>
<tr>
<td>AUTO ROAST</td>
<td>Short or Tall</td>
<td>Recommended</td>
<td>Required</td>
</tr>
<tr>
<td>MICROWAVE*</td>
<td>Do Not Use</td>
<td>Do Not Use</td>
<td>Do Not Use</td>
</tr>
<tr>
<td>DEFROST*</td>
<td>Do Not Use</td>
<td>Do Not Use</td>
<td>Do Not Use</td>
</tr>
<tr>
<td>REHEAT*</td>
<td>Do Not Use</td>
<td>Do Not Use</td>
<td>Do Not Use</td>
</tr>
<tr>
<td>PRESET COOK*</td>
<td>Do Not Use</td>
<td>Do Not Use</td>
<td>Do Not Use</td>
</tr>
</tbody>
</table>

* Cooking modes with an asterisk are microwave cooking modes. The other cooking modes are convection cooking modes.

For additional information related to these cooking modes, see pages 13–20 of this manual and amazon.com/help/smartoven.

MATERIALS YOU CAN USE IN THE OVEN WHEN USING MICROWAVE COOKING MODES

<table>
<thead>
<tr>
<th>UTENSILS</th>
<th>REMARKS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Browning dish</td>
<td>Use only microwave-safe browning dishes. Follow manufacturer’s instructions.</td>
</tr>
<tr>
<td>Dinnerware</td>
<td>Microwave-safe only. Follow manufacturer’s instructions. Do not use cracked or chipped dishes.</td>
</tr>
<tr>
<td>Glass jars</td>
<td>Microwave-safe only. Always remove the lid from the glass jar and ensure there are no metal components on the glass jar. Use only to heat food until just warm. Most glass jars are not heat resistant and may break.</td>
</tr>
<tr>
<td>Glassware</td>
<td>Microwave-safe only. Make sure there is no metallic trim. Do not use cracked or chipped dishes.</td>
</tr>
<tr>
<td>Oven cooking bags</td>
<td>Microwave-safe only. Follow manufacturer’s instructions. Do not close with metal tie. Make slits to allow steam to escape.</td>
</tr>
<tr>
<td>Paper plates and cups</td>
<td>Use for short-term cooking/warming only. Do not leave oven unattended while cooking. Do not use recycled paper plates or cups, they may contain metal.</td>
</tr>
</tbody>
</table>
### MATERIALS TO BE AVOIDED ALTOGETHER WHEN USING MICROWAVE COOKING MODES

<table>
<thead>
<tr>
<th>UTENSILS</th>
<th>REMARKS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aluminum foil</td>
<td>Use for convection cooking. Use only for shielding in microwave cooking. Arcing can occur if foil is too close to oven walls. The foil should be at least 1 inch (2.5 cm) away from oven walls.</td>
</tr>
<tr>
<td>Metal container</td>
<td>Use in convection mode only if the manufacturer indicates it is oven-safe. May cause arcing in other modes. For microwave cooking modes, transfer food into microwave-safe dish.</td>
</tr>
<tr>
<td>Food carton with metal handle</td>
<td>May cause arcing. Transfer food into microwave-safe dish.</td>
</tr>
<tr>
<td>Metal twist ties</td>
<td>May cause arcing and could cause a fire in the oven.</td>
</tr>
<tr>
<td>Paper bags</td>
<td>May cause a fire in the oven.</td>
</tr>
<tr>
<td>Plastic foam</td>
<td>Plastic foam may melt or contaminate the liquid inside when exposed to high temperature.</td>
</tr>
</tbody>
</table>

For use instructions related to the included air fry pan, grill racks, and temperature probe, see page 7.

For additional information related to materials you can use or should avoid using in the oven, and other safety cooking tips, see amazon.com/help/smartoven.
WARNING FOR USING ACCESSORIES IN YOUR AMAZON SMART OVEN

Do not use the grill racks, temperature probe, or air fry pan in any microwave cooking mode. The turntable should remain in place for all cook modes.

Remove the grill racks, temperature probe, and air fry pan from the oven when not in use. Use pot holders when handling these accessories. They may be hot. Be sure that the grill rack, temperature probe, and air fry pan are positioned properly inside the oven to prevent product damage.

**Grill racks**
Use these racks only with convection cooking modes. Do not use with any microwave cooking mode. See a list of cooking modes on pages 13–20. You can also reference the table on page 5 (Smart Oven Cooking Modes).

**Temperature probe**
Use the temperature probe only with convection cooking modes, including auto roast. Do not use with any microwave cooking mode. See a list of cooking modes on pages 13–20.

**NOTE:** (i) Always wear a heat-resistant glove to touch the temperature probe during or just after cooking. Do not touch with bare hands. (ii) Wash the temperature probe tips with hot, soapy water and dry thoroughly. (iii) Temperature Range: 20°C to 100°C (68°F to 212°F). (iv) Temperature Accuracy: +/- 2.5°C (+/- 4.5°F)

**Air fry pan**
Use the air fry pan only with convection cooking modes, including auto roast. Do not use with any microwave cooking mode. See a list of cooking modes on pages 13–20.
SETTING UP YOUR AMAZON SMART OVEN

What's in the box
Remove the oven and all materials from the carton and inside the oven. Your oven comes with the following accessories:

- Glass tray
- Turntable ring assembly
- Tall & short grill racks
- Temperature probe
- Air fry pan
- Quick Start Guide
- User manual

Turntable installation

A) Do not place the glass tray upside down. The tray should be able to rotate freely.
B) Both the glass tray and turntable ring assembly must always be used while in all modes.
C) Place all food and food containers on the glass tray for microwave cooking. For convection, air fry, and auto roast cooking, use a grill rack on top of the glass tray.
D) If the glass tray or turntable ring assembly cracks or breaks, contact Amazon Customer Support. Faulty service may void the warranty.
Countertop installation

Remove all packing material and accessories. Examine the oven for any damage, such as dents or a broken door. Do not install the oven if it is damaged.

Cabinet: Remove any protective film from the oven. Do not remove the light brown mica cover that is attached on the inside wall of the oven cavity.

A) Select a stable and level surface that provides enough open space for the intake and/or outlet vents.
   - The minimum installation height is 36 inches (91.4 cm) above the floor.
   - The back of the appliance should be placed facing a wall. A minimum clearance of 3 inches (7.5 cm) is required between the oven and any adjacent walls. Leave a minimum clearance of 12 inches (30 cm) above the oven.
   - Do not remove the legs from the bottom of the oven.
   - Blocking the intake and/or outlet openings may damage the oven.
   - Place the oven as far as possible from all radios, TVs, and compatible voice assistants as possible. Operation of this oven may cause interference to radio or TV reception.
   - The external surface of the oven may be hot during operation or shortly thereafter. Use caution when touching external surfaces of the oven. Do not place anything on top of the oven or in close proximity of such surfaces.

B) Plug the oven into a standard grounded household outlet. Make sure the voltage and frequency of the outlet are compatible with the voltage and frequency on the rating label of the oven.

C) Place other wireless devices at least 12 inches (30 cm) away from the oven.

WARNING:

A) Do not install the oven over a range cooktop or other heat-producing appliance. Installation near or over a heat source could damage the oven and void its warranty.

B) Do not place the oven near combustible materials or in an area where heat, moisture, or high humidity are produced.

C) Do not operate the oven without placing the glass tray and turntable ring in their proper positions.
D) Make sure that the power supply cord is not damaged and that it doesn’t run under the oven or over any hot or sharp surfaces.

E) The outlet must be readily accessible so that it can be easily unplugged in the case of an emergency.

F) If the power cord is too short, contact a qualified electrician or service technician to install an outlet near the appliance.

G) Do not let the power cord hang over the edge of your counter or other surface.

H) For best operation, plug this appliance into its own dedicated circuit to prevent it from causing lights to flicker, blowing a fuse, or tripping the circuit breaker.

I) A short power supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.

J) If a long cord or extension cord is used:
   - The marked electrical rating of the cord set or extension cord shall be compatible with the electrical rating of the appliance;
   - Only use a 3-wire extension cord that has a 3-blade grounding plug, and a 3-slot receptacle that will accept the plug on the appliance; and
   - The longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally.

This appliance is compatible with Oven Trim Kit Model Number T7M54T and Oven Trim Kit Model Number T7MK4T by Amazon. Follow the instructions that accompany these kits.

**Connecting your Amazon Smart Oven to Alexa**

Your oven can be controlled with Alexa using any Alexa-enabled device such as an Echo, Echo Dot, or the Alexa app. To control your oven using Alexa, you’ll need to set up your oven and connect to Alexa. To do so:

1. Download the latest version of the Amazon Alexa app from the app store.
2. Plug your oven into a power outlet that is grounded.
3. Open the Alexa app, then tap the Devices icon in the lower right and add your oven as a new device.

4. Follow the on-screen instructions to set up your oven.

Once your oven is set up, it will beep and the LED will display the Wi-Fi icon and the local time in your location. You will also be able to access the oven’s Settings in the Devices section of the Alexa app.

**Note:** It may take a few minutes for the LED to display the correct local time.
Setting up the Ask Alexa button

The Ask Alexa button makes Alexa control even simpler. Instead of saying, “Alexa, microwave for 1 minute,” just press and release the button and say “1 minute.” The Ask Alexa button will instantly put a paired Alexa-enabled device in listening mode, just as saying “Alexa” would.

Defrost  ○  presets  ○  Cook

To set up and manage the Ask Alexa button, go to the oven’s Settings page in the Devices section of the Alexa app and select Ask Alexa.

Refer to the back cover of this user manual or the Things to Try card for more examples of how the Ask Alexa button can make using Alexa even simpler.

OPERATING YOUR AMAZON SMART OVEN

You can use your oven without setting it up for Alexa control. However, we highly recommend using your oven with Alexa control to unlock its full potential.

Throughout this section, the following icons indicate:

.instructions to operate the oven with voice.

instructions to operate the oven with voice, using the Ask Alexa button.

instructions to operate the oven using the keypad.

Refer to the back cover of this user manual for more Alexa commands.

NOTE: As a safety measure, except when Remote Start mode is enabled, the oven can only be commanded using voice within 10 minutes of the door being closed.

Setting the clock

Once your oven has been set up for voice control with Alexa, it will automatically display the correct time on the display.

If you haven’t set up your oven for voice control with Alexa, you can manually set the clock on the display. To do so:

1. Select /Set Clock (only shown if your oven is not connected).
2. The LED will display 24h for 24 hour time format. Press again to select 12 hour time format. Press to select the desired time format.
3. Enter the desired time in the selected format (for example, 12:24 PM).
4. Press . The display will show the time.
5. To cancel the process at any time, press .
6. Repeat these steps to reset the clock.

NOTE: If the oven is connected to the internet, time cannot be set using the keypad—the oven will override manually set time. If the time is not correct, check your time zone setting for the oven in the Alexa app.
Timers

To set a timer on your oven, press Timer, then enter the desired time, and press Start to start the timer.

For example, press Timer 1 5 0 Start to start a timer for 1 minute and 50 seconds.

When the timer finishes, the oven will beep 3 times.

To pause the timer at any time, press Pause once. To cancel the timer, press twice.

**NOTE:** The maximum time possible on the timer is 9 hours 59 minutes and 59 seconds.

Turn off Wi-Fi

You can turn off Wi-Fi using the Settings menu. Press Settings until “turn Wi-Fi off” is displayed and press . While Wi-Fi is off, Alexa will not be able to send commands to your oven and you won’t see oven updates in the Alexa app. You will still be able to cook using the oven’s keypad. For more information, refer to Device Settings on page 23.

Enable Remote Start

Pressing this button will put the oven into Remote Start mode, allowing you to issue voice or in-app commands to operate the oven beyond the normal 10-minute window after the oven door has been opened and closed. Once in Remote Start mode the oven will stay that way for 24 hours, as long as the door is not opened or any other keys are pressed on the keypad. The display will show the number of hours left in Remote Start mode. While the oven is in Remote Start mode, you can issue voice or in-app commands to operate any of the convection cooking modes, such as, air fry, convect, keep warm, and auto roast. For safety reasons, microwave cooking modes cannot be commanded via voice or in-app commands while the oven is in Remote Start mode.

**NOTE:** Do not let food sit in the oven more than 1 hour before or after cooking. Doing so can result in food poisoning or sickness.
USING YOUR AMAZON SMART OVEN AS A MICROWAVE

Microwaving by time

“Alexa, microwave for X.”

To microwave by time, say “Alexa, microwave for X,” where X is the amount of time you’d like to cook for.

For example, to cook for 5 minutes, say “Alexa, microwave for 5 minutes.” Or, to cook for 2 minutes and 39 seconds, say “Alexa, microwave for 2 minutes and 39 seconds.”

☐ To cook for 2 minutes, press and release the Ask Alexa button and say “2 minutes.”

★★ To cook by time, enter the time on the keypad and press Start. For example, to cook for 2 minutes and 39 seconds, press 2 3 9 Start.

“Alexa, add X to the microwave.”

While microwaving, you can ask to cook for additional time by saying “Alexa, add X to the microwave,” where X is the amount of time you’d like to add. For example, to add 2 minutes to the cooking time while the microwave is already running, say “Alexa, add 2 minutes to the microwave.”

NOTE:
• To cook for less than 10 seconds, press 0 then the number of seconds you’d like to cook. For example, to cook for 7 seconds, press 0 7 Start.

• By default, the oven will microwave at power 10 (maximum power).

Quick microwaving with keypad

★★ There are several ways to quick cook using your oven’s microwave mode.

To cook for increments of 1 minute (up to 9 minutes), press the number corresponding to the number of minutes you want to cook, then press Start. For example, to cook for 3 minutes, press 3 Start. This will start the oven microwaving for 3 minutes.

To cook for 30 seconds, press the button twice. Microwaving for 30 seconds. While the oven is in operation, press the button to add 30 seconds to the microwave timer. This can be done repeatedly.

Microwaving by power level

“Alexa, microwave for X on power Y.”

By default, your oven will microwave at power 10 (maximum power). To cook at a specific power, say “Alexa, microwave for X on power Y,” where X is the amount of time you’d like to cook for and Y is the power level.

For example, to cook at power 5 for 3 minutes, say “Alexa, microwave for 3 minutes at power 5.”
You can also ask your oven to microwave at high, medium, or low power. For example, to cook on medium power for 5 minutes, say “Alexa, microwave for 5 minutes on medium.”

To cook for 5 minutes on medium power, press and release the Ask Alexa button and say “5 minutes on medium.”

To cook by power level, use the following sequence:

1. Press Microwave
2. Enter the power level (1–10).
3. Press Start
4. Enter the time.
5. Press Start

For example, to cook at power 6 for 2 minutes and 30 seconds:

![Microwave 6 Start 230 Start]

Power levels for your oven are as follows:

<table>
<thead>
<tr>
<th>Power</th>
<th>Level number</th>
<th>10</th>
<th>9</th>
<th>8</th>
<th>7</th>
<th>6</th>
<th>5</th>
<th>4</th>
<th>3</th>
<th>2</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Level</td>
<td>High</td>
<td>High</td>
<td>High</td>
<td>Medium</td>
<td>Medium</td>
<td>Medium</td>
<td>Low</td>
<td>Low</td>
<td>Low</td>
<td>Low</td>
</tr>
<tr>
<td></td>
<td>Power</td>
<td>100%</td>
<td>90%</td>
<td>80%</td>
<td>70%</td>
<td>60%</td>
<td>50%</td>
<td>40%</td>
<td>30%</td>
<td>20%</td>
<td>10%</td>
</tr>
</tbody>
</table>

Note: While cooking you can press Microwave to see what power level is being used.

**Defrost by food type**

Alexa, defrost chicken.

1. Press Defrost on the keypad until the desired food type is displayed.
2. Press Start
3. Enter the weight of the food item in ounces.
4. Press Start

**Defrost by time**

Alexa, defrost for 10 minutes.

If you want to defrost by a set time, keep pressing Defrost until Set Time is displayed.

1. Press Start
2. Enter the defrosting time desired.
3. Press Start
Microwaving by voice presets

“Alexa, reheat 1 cup of coffee.”

Your oven supports many microwave presets through voice, including popcorn, potato, (reheat) coffee, and others. For example, to cook 1 potato (weight: ~8 ounces), you can say “Alexa, microwave 1 potato.”

To see the latest list of Alexa utterances for all supported preset functions, visit amazon.com/help/smartoven.

Microwaving popcorn

“Alexa, microwave 1.5 ounces of popcorn.”

To microwave popcorn, say “Alexa, microwave X ounces of popcorn.” Your oven will determine the time to cook your popcorn appropriately.

For example, to microwave 2.2 ounces of popcorn, say “Alexa, microwave 2.2 ounces of popcorn.”

Press and “Popcorn” will be displayed as the first preset option. Then press to select.

Reheating food

“Alexa, reheat 1 cup of coffee.”

For optimal results with sensor reheating, cover your food container with plastic wrap, leaving 1 inch of venting on two sides of the container.

Note: The reheat mode uses the oven’s humidity sensor to detect the increasing humidity released during cooking and automatically adjusts the cooking time. Do not use reheat twice in succession on the same portion of food—it may result in severely overcooked or burnt food.

Press and release the Ask Alexa button and say “reheat 1 cup of coffee.”

To reheat a plate of food, use the following sequence:

1. Press until “plate of food” is displayed.
2. Press

Keep warm

Alexa, keep warm for 1 hour.

Press and release the Ask Alexa button and say “keep warm for 1 hour.”

To adjust warming power level, use the following sequence:

1. Press until the desired warming level (high, med, or low) is displayed.
2. Press
**Easy microwaving presets**

1. Press \( \text{Preset \ Cook} \) until the desired food type is displayed.
2. Press \( \text{Start} +30 \text{ Sec} \) to select the preset.
3. Enter the weight or quantity if requested using the numbers on the keypad.
4. Press \( \text{Start} \)

**NOTE:** Your oven will remember the last quantity of popcorn you microwaved using the keypad.

**Child Lock**

- Child lock will prevent the use of the oven using either keypad or voice.
  - To turn child lock on:
    - Select \( \text{Settings} / \text{Turn Child Lock On} \) and press \( \text{Start} +30 \text{ Sec} \)
  - To turn child lock off:
    - Select \( \text{Settings} / \text{Turn Child Lock Off} \) and press \( \text{Start} +30 \text{ Sec} \)

**NOTE:**
- Child lock will remain active even if the oven is unplugged and plugged back in.
- Voice functionality will not be available when child lock is on.
USING OTHER COOKING MODES

Convection baking

Alexa, bake for 25 minutes at 350 degrees.

When convection cooking in your oven, set the tall rack in the center of the turntable and place the air fry pan on top. To use the temperature probe, plug it into the inside wall of the oven. If the temperature probe is plugged in, the display will show the current probe temperature. Press Convec to set the oven’s temperature.

To convection bake for 25 minutes at 350 degrees, press and release the Ask Alexa button and say “bake for 25 minutes at 350 degrees.”

To set convection cook temperature and time, use the following sequence:

1. Press Convec until desired temperature is displayed OR enter the desired temperature on the keypad directly.
2. Press Start >30 Sec
3. Enter the time to cook in hours and minutes.
4. Press Start >30 Sec

Note: While cooking you can press Convec to see what temperature the oven is set to.
Air frying

Alexa, air fry 1 cup of French fries.

When air frying in your oven, set the tall grill rack in the center of the turntable and place the air fry pan on top with the food.

To air fry by food type, use the following sequence:
1. Press \[\text{Air Fry}\] until the desired food is displayed.
2. Press \[\text{Start}\] \[\text{+30 Sec}\]
3. Select quantity.
4. Press \[\text{Start}\] \[\text{+30 Sec}\]

To air fry by time, use the following sequence:
1. Press \[\text{Air Fry}\] until “set time” is displayed.
2. Press \[\text{Start}\] \[\text{+30 Sec}\]
3. Enter the time using the keypad.
4. Press \[\text{Start}\] \[\text{+30 Sec}\]
5. Press \[\text{Start}\] \[\text{+30 Sec}\] to choose the default temperature of 395 or use the keypad to enter a temperature between 300-395°F and press \[\text{Start}\] \[\text{+30 Sec}\].
Auto roast by food type

Alexa, roast whole chicken.

**Note:** When auto roasting in your oven, set the short rack in the center of the turntable and place the air fry pan on top for best results. Auto roast cooks your food to a set temperature based on food type. If desired, you can set a custom temperature using the keypad.

To roast a whole chicken, press and release the Ask Alexa button and say "roast whole chicken."

To roast by food type using the keypad, use the following sequence:

1. Press until the desired food type is displayed.
2. Press
3. If the display shows “insert probe,” plug the temperature probe into the inside wall of the oven and insert the probe into the middle of the food, getting the tip as close to the center of the food as possible.
4. Press
5. The display will say “enter temp,” and a default temperature will be shown. Press if that is your target temperature, or enter a desired food temperature using the keypad.
6. Press
Using the Temperature Probe

The temperature probe can be used to monitor food temperature while cooking in Convec, Air Fry modes or while keeping food warm. The temperature probe must not be used in any Microwave mode, including Defrost and Reheat modes. To use the temperature probe place it in the food so that the tip is near the the thickest part of the food. Place the food in the oven and plug the probe into the round socket on the right hand inside wall below the light. The temperature will now show up in the display on the oven, alternating with the oven temperature and cook time. The probe will not display temperatures below 68°F.

NOTE: (i) Always wear a heat-resistant glove to touch the temperature probe during or just after cooking. Do not touch with bare hands. (ii) Wash the temperature probe tips with hot, soapy water and dry thoroughly. (iii) Temperature Range: 20°C to 100°C (68°F to 212°F). (iv) Temperature Accuracy: +/- 2.5°C (+/- 4.5°F)

You can use voice commands with the temperature probe. For example 1) Say “Alexa, preheat the oven to 350 Degrees” 2). Insert the probe into the food and plug it into the oven, 3) Say “Alexa, cook the food to 170 degrees.”

Scan to cook

Using the Alexa app, you can scan the barcode on some packaged food items and automatically program your Amazon Smart Oven to cook food.

1. Open the Alexa app and select Devices in the lower right corner.
2. Select the “Cooking Group.”
3. On the Amazon Smart Oven item, choose the Scan to Cook link.
4. Follow the instructions on the screen to scan your item.
5. Prepare the food as directed.
6. Place food in the oven and press button on the oven.

Visit Amazon’s customer support website at amazon.com/help/smartoven for a complete list of items that you can use with scan to cook.

Tracking your cooking

While cooking, you can use the Alexa app to see what cooking mode is being used, how much time is left, the current temperature, and the target temperature. If you’re using the temperature probe, you can also check the temperature of your food.
CARE AND MAINTENANCE

Cleaning your oven
Make sure to unplug the oven before cleaning.
A) Clean the inside of the oven after use with a slightly damp cloth.
B) Remove the glass tray and the turntable shaft from inside the oven and clean them in warm, soapy water.
C) Carefully clean the doorframe, seal, and neighboring parts with a damp cloth.
D) Do not use abrasive cleaners or sharp metal scrapers to clean the oven door—they may scratch or shatter the glass.
E) Clean the outside surfaces of the oven with a damp cloth, making sure that water does not seep into the vents.

Resetting the oven
Resetting your oven will remove registration information from the device, revoke all access to Alexa, and disconnect the oven from the internet. Once reset, the oven will be de-registered from your Amazon account.
Select /Factory Reset press. Press to confirm and press.

COOKING SAFELY IN THE OVEN

Ovens can play an important role at mealtime, but special care must be taken when cooking or reheating meat, poultry, fish, and eggs to make sure they are prepared safely. Ovens can cook unevenly and leave “cold spots,” where harmful bacteria can survive. For this reason, it is important to use the following safe microwaving and convection oven cooking tips to prevent foodborne illness.

To remind you that you have food in the oven, it will beep every three minutes until you either open the door or press the button.

Microwave oven cooking
- Arrange food items evenly in a covered dish and add some liquid if needed. Cover the dish with a lid or plastic wrap; loosen or vent the lid or wrap to let steam escape. The moist heat that is created will help destroy harmful bacteria and ensure uniform cooking. Cooking bags also provide safe, even cooking.
- Do not cook large cuts of meat on high power (100%). Large cuts of meat should be cooked on medium power (50%) for longer periods. This allows heat to reach the center without overcooking outer areas.
- To ensure food is cooked more evenly, stir or rotate food midway through the microwave time to eliminate cold spots where harmful bacteria can survive.
- When partially cooking food in the oven to finish cooking on the grill or in a conventional oven, it is important to transfer the microwaved food to the other heat source immediately. Never partially cook food and store it for later use.
• Use a food thermometer to verify the food has reached a safe minimum internal temperature. Cooking times may vary because ovens vary in power and efficiency. Always allow standing time, which completes the cooking, before checking the internal temperature with a food thermometer.

Cook foods to the following safe minimum internal temperatures:

• Cook all raw beef, pork, lamb and veal steaks, chops, and roasts to a minimum internal temperature of 145°F as measured with a food thermometer before removing meat from the heat source. For safety and quality, allow meat to rest for at least three minutes before carving or consuming. For reasons of personal preference, consumers may choose to cook meat to higher temperatures.

• Cook all raw ground beef, pork, lamb, and veal to an internal temperature of 160°F as measured with a food thermometer.

• Cook all poultry to a safe minimum internal temperature of 165°F as measured with a food thermometer.

• Microwaving stuffed, whole poultry is not recommended. The stuffing might not reach the temperature needed to destroy harmful bacteria. Cook stuffing separately to 165°F.

• Cook egg dishes and casseroles to 160°F.

• Cook all fish and shellfish to a minimum internal temperature 145°F.

• Reheat leftovers to 165°F.

• Always check food for doneness before consuming, do not solely rely on automated features such as scan-to-cook or presets, or recipes and cooking guides.

Microwave defrosting

• Remove food from packaging before defrosting. Do not use foam trays and plastic wraps because they may not be heat stable at high temperatures. Melting or warping may cause harmful chemicals to migrate into food.

• Cook meat, poultry, egg casseroles, and fish immediately after defrosting in the oven because some areas of the frozen food may begin to cook during the defrosting time. Do not hold partially cooked food to use later.

• Cover foods with a lid or a microwave-safe plastic wrap to hold in moisture and provide safe, even heating.

• Heat ready-to-eat foods such as hot dogs, luncheon meats, fully cooked ham, and leftovers until steaming hot.

• After reheating foods in the oven, allow standing time. Then, use a clean food thermometer to check that food has reached 165°F.

For updated or additional information about safe food handling and cooking, visit www.foodsafety.gov.
DEVELOPMENT SETTINGS

Changing settings

1. Press \[\text{Settings} \] until the desired setting is displayed (see table of settings below).
2. Press \[\text{Start} \] to select the setting. For example, press \[\text{Settings} \] until "Turn Child Lock On" is displayed, then press \[\text{Start} \].
3. To cancel without changing any setting, press \[\text{Pause} \].

To access and change these settings, press \[\text{Settings} \] on your oven's keypad until you see the display reading below that matches the setting you want to change.

<table>
<thead>
<tr>
<th>SETTING/ACTION</th>
<th>DISPLAY READING</th>
<th>NOTES</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Child lock</strong></td>
<td>TURN CHILD LOCK ON</td>
<td>Selecting this option activates the child lock, which disables all keypad functions. To turn off child lock, press the Settings button until “turn child lock off” is displayed, and press Start to confirm.</td>
</tr>
<tr>
<td></td>
<td>TURN CHILD LOCK OFF</td>
<td></td>
</tr>
<tr>
<td><strong>Wi-Fi connection</strong></td>
<td>TURN WIFI OFF</td>
<td>Selecting this option turns off your oven's Wi-Fi connection. When Wi-Fi is on, the display will read “turn Wi-Fi off.” Press Start to turn Wi-Fi off. The Wi-Fi icon on the display will also turn off. When Wi-Fi is off, the display will read “turn Wi-Fi on.” Press Start to turn Wi-Fi on. When turning on Wi-Fi, the Wi-Fi icon will flash until a connection is established, and then remain on. Note that when Wi-Fi is turned off, you will not be able to connect to the Alexa app or issue voice commands to the oven.</td>
</tr>
<tr>
<td></td>
<td>TURN WIFI ON</td>
<td></td>
</tr>
<tr>
<td><strong>Keypad sounds</strong></td>
<td>TURN KEY SOUND ON</td>
<td>You can select whether your oven beeps each time a key is pressed. Select this option and press Start to turn off key beeps. If the key sound is turned on (default) then the display will read “turn key sound off.”</td>
</tr>
<tr>
<td></td>
<td>TURN KEY SOUND OFF</td>
<td></td>
</tr>
<tr>
<td><strong>Eco mode</strong></td>
<td>TURN ECO MODE ON</td>
<td>Selecting this option by pressing Start turns on Eco mode, which turns off the LED display when the oven is not in use to save power. Pressing any key turns the display back on.</td>
</tr>
<tr>
<td></td>
<td>TURN ECO MODE OFF</td>
<td></td>
</tr>
<tr>
<td>Start setup process</td>
<td>START SETUP</td>
<td>When your oven is first plugged in, it will automatically enter setup mode for 15 minutes. To set up your oven after this time has passed, select this option and press Start to place your oven in setup mode. Then go to the Alexa app on your phone to complete the setup process.</td>
</tr>
<tr>
<td>-------------------------------------</td>
<td>-------------</td>
<td>------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Reset device</td>
<td>FACTORY RESET</td>
<td>Selecting factory reset erases all registration information from your oven and removes any connection to Alexa and returns it to its original settings. Select this option and select “Press 1 to confirm,” then press Start. Press 1 to perform the full factory reset, or press Stop to cancel.</td>
</tr>
<tr>
<td>Send logs to Amazon Customer Support</td>
<td>SEND LOGS</td>
<td>Sends your device logs to Amazon Customer Support when requested. Please do not use this function unless requested by Amazon Customer Support.</td>
</tr>
<tr>
<td>Update device software</td>
<td>CHECK UPDATE</td>
<td>Your oven should automatically update over time, as long as it is connected to the internet. If necessary, you can use this setting to manually check for and install a software update. Press Start to check for an update. If an update is available, the oven will automatically download and install the update when the oven has not been used for at least 2 hours.</td>
</tr>
<tr>
<td>Check software version</td>
<td>CHECK VERSION</td>
<td>Press Start to review versions of the software installed on the oven.</td>
</tr>
</tbody>
</table>
## TROUBLESHOOTING

<table>
<thead>
<tr>
<th>Issue</th>
<th>Description</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Oven interference</strong></td>
<td>Radio and TV may experience interference when the oven is operating. This is normal and similar to the interference you may notice from small electrical appliances like mixers, vacuum cleaners, and electric fans.</td>
<td></td>
</tr>
<tr>
<td><strong>Hot air coming out of the vents or steam on the door</strong></td>
<td>While cooking/reheating, food may steam. Most of it will dissipate from the vents, but some may accumulate on a cool surface such as the oven door. This is normal.</td>
<td></td>
</tr>
<tr>
<td><strong>Oven won’t start</strong></td>
<td>A) The power cord is not plugged in tightly</td>
<td>Unplug the cord, then plug it back in again after waiting 10 seconds.</td>
</tr>
<tr>
<td></td>
<td>B) A fuse has blown or the circuit breaker has tripped</td>
<td>Replace the fuse or reset the circuit breaker (oven repair should only be done by professionals). Confirm you are not using too many appliances on the same circuit.</td>
</tr>
<tr>
<td></td>
<td>C) Trouble with the outlet</td>
<td>Test the outlet with other electrical appliances or call an authorized serviceperson for repair.</td>
</tr>
<tr>
<td><strong>Oven does not heat</strong></td>
<td>The oven door is not closed properly</td>
<td>Close the door properly.</td>
</tr>
<tr>
<td><strong>Glass turntable makes noise when the oven is operating</strong></td>
<td>The roller rest and/or bottom of the oven may be dirty</td>
<td>Clean your oven according to the provided cleaning instructions.</td>
</tr>
<tr>
<td><strong>My display has gone blank and no clock is displayed</strong></td>
<td>Make sure your oven is plugged in. Eco mode may be turned on. Go to Settings/Eco Mode and press Start to turn it off.</td>
<td></td>
</tr>
</tbody>
</table>
| **Arcing or sparking** | a. Materials to be avoided in oven were used.  
   b. The oven is operated when empty.  
   c. Spilled food remains in the cavity. | a. Use microwave-safe cookware only.  
   b. Do not operate with oven empty.  
   c. Clean cavity with wet towel. |
<p>| <strong>The oven LED clock does not display the correct time zone after Alexa setup</strong> | If the oven does not display the correct time zone after setting it up for Alexa voice control, go to the oven’s Settings page in the Alexa app to set the desired time zone for the oven clock. |  |</p>
<table>
<thead>
<tr>
<th>Voice functionality is not working</th>
<th>A) Alexa control has not been set up</th>
<th>Refer to page 10 for instructions to connect your oven to Alexa.</th>
</tr>
</thead>
<tbody>
<tr>
<td>B) Child lock is enabled</td>
<td>Disable child lock by following the instructions on page 23.</td>
<td></td>
</tr>
<tr>
<td>C) Wi-Fi is not working</td>
<td>Check that your router is working or contact your internet service provider.</td>
<td></td>
</tr>
<tr>
<td>D) Wi-Fi password has changed</td>
<td>Reset the device and set it up again.</td>
<td></td>
</tr>
<tr>
<td>E) Wi-Fi access point or router has changed</td>
<td>Reset the device and set it up again.</td>
<td></td>
</tr>
<tr>
<td>(F) For Alexa voice commands to activate a microwave cooking mode, the oven door must have been opened and closed within the 10 minutes prior to such command.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(G) For Alexa voice command to activate a convection cooking mode, the oven door must have been opened and closed within the 10 minutes prior to such command or the oven must be in the Remote Start mode.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Setup is not working</td>
<td>Try selecting Start Setup in the Settings menu and then follow the setup directions on page 10. If this does not work, try unplugging the oven and waiting for 5 seconds before plugging it back in.</td>
<td></td>
</tr>
<tr>
<td>There is a smell and some smoke when I first use the oven.</td>
<td>Before using your new oven, make sure all plastic and packaging has been removed from the oven. There may be a slight odor during first use of your new oven; this is normal and will disappear with use. To help remove any residual odor, try heating the oven for 30 minutes at 425°F and then use the Keep Warm on high for 10 minutes. Use your kitchen vent fan or open a window to allow the odor to dissipate.</td>
<td></td>
</tr>
</tbody>
</table>
COOKING TROUBLESHOOTING

Check your problem by using the chart below and try the solutions for each problem.

<table>
<thead>
<tr>
<th>TROUBLE</th>
<th>POSSIBLE CAUSE</th>
<th>POSSIBLE REMEDY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unevenly cooked foods</td>
<td>a. Materials to be avoided in oven were used.</td>
<td>a. Use microwave-safe cookware only, if using microwave cooking mode.</td>
</tr>
<tr>
<td></td>
<td>b. Food is not defrosted completely.</td>
<td>b. Completely defrost food.</td>
</tr>
<tr>
<td></td>
<td>c. Cooking time or power level is not suitable.</td>
<td>c. Use correct cooking time and power level.</td>
</tr>
<tr>
<td></td>
<td>d. Food is not turned or stirred.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>a. Use microwave-safe cookware only, if using microwave cooking mode.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>b. Completely defrost food.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>c. Use correct cooking time and power level.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>d. Turn or stir food.</td>
</tr>
<tr>
<td>Overcooked foods</td>
<td>Cooking time or power level is not suitable.</td>
<td>Use correct cooking time and power level.</td>
</tr>
<tr>
<td>Undercooked foods</td>
<td>a. Materials to be avoided in oven were used.</td>
<td>a. Use microwave-safe cookware only, if using microwave cooking mode.</td>
</tr>
<tr>
<td></td>
<td>b. Food is not defrosted completely.</td>
<td>b. Completely defrost food.</td>
</tr>
<tr>
<td></td>
<td>c. Oven ventilation ports are restricted.</td>
<td>c. Check to see that oven ventilation ports are not restricted.</td>
</tr>
<tr>
<td></td>
<td>d. Cooking time or power level is not suitable.</td>
<td>d. Use correct cooking time and power level.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Improper defrosting</td>
<td>a. Materials to be avoided in oven were used.</td>
<td>a. Use microwave-safe cookware only.</td>
</tr>
<tr>
<td></td>
<td>b. Cooking time or power level is not suitable.</td>
<td>b. Use correct cooking time and power level.</td>
</tr>
<tr>
<td></td>
<td>c. Food is not turned or stirred.</td>
<td>c. Turn or stir food.</td>
</tr>
<tr>
<td>Sensor cooked foods not properly cooked</td>
<td>a. Cover or lid on food not vented.</td>
<td>a. Cover or lid over food must contain vent hole for escaping steam.</td>
</tr>
<tr>
<td></td>
<td>b. Door opened before sensor-detected cooking time appears in display.</td>
<td>b. Do not open door to stir or turn food before sensor-detected cooking time appears in display.</td>
</tr>
</tbody>
</table>
LEGAL & COMPLIANCE

Compliance markings on device certification and other device compliance markings are located on the housing of the microwave.

FCC statement

This appliance generates and uses radio frequencies applicable to industrial, scientific and medical equipment (ISM) under the rules of the Federal Communications Commission (FCC). If this appliance is not installed or used properly, and strictly in accordance with the manufacturer’s instructions, it may cause interference to radio and television reception. This appliance complies with Part 18 of FCC rules.

This appliance and its plug complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This appliance may not cause harmful interference, and
(2) this appliance must accept any interference received, including interference that may cause undesired operation.

NOTE: This appliance and its plug have been tested and found to comply with the limits for a Class B digital device or external switching power supply, pursuant to part 15 of the FCC Rules.

The requirements of Part 15 and Part 18 of the FCC rules are designed to provide reasonable protection against harmful interference in a residential installation. This appliance and its plug generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. There is no guarantee that interference will not occur in a particular installation. If this appliance does cause harmful interference to radio or television reception, which can be determined by turning the appliance off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna of the radio or television.
• Increase the separation between the appliance, its plug, and the receiver of the radio or television.
• Connect the appliance to an outlet on a circuit different from that to which the receiver of the radio or television is connected.
• Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to a product by the user that are not expressly approved by the party responsible for compliance could make the product no longer comply with the FCC Rules.
Information regarding exposure to radio frequency energy

The output power of the radio technology used in the appliance and its plug is below the radio frequency exposure limits set by the FCC. This appliance and its plug should be installed and operated with a minimum of 20 cm between the radiator and your body.

The appliance and the cord meet the FCC Radio Frequency Emissions Guidelines and are certified with the FCC. Information on these products is on file with the FCC and can be found by inputting such product’s FCC ID (which can be found on the regulatory label of the appliance) into the FCC ID Search form available at transition.fcc.gov/oet/ea/fccid.

Please follow all applicable e-waste laws for the disposal of your oven.

The party responsible for FCC compliance is Amazon.com Services LLC 410 Terry Ave. North, Seattle, WA 98109 USA.

If you wish to contact Amazon visit amazon.com/help/smartoven, select United States, click Help & Troubleshooting, then scroll to the bottom of the page and under the Talk to an Associate option, click on Contact Us.

Device Name: Amazon Smart Oven
Model: EB544N

Warranty

Your new or Certified Refurbished Amazon Smart Oven is covered by a 1-year Limited Warranty, detailed in the Alexa App in Help & Feedback > Legal & Compliance and at www.amazon.com/devicesupport.

Amazon Terms & Policies

Amazon Smart Oven works with Amazon Alexa.

Before using it, please read all applicable terms, rules, policies, and usage provisions found in the Alexa app in Help & Feedback > Legal & Compliance and available at www.amazon.com/devicesupport (collectively, the “Agreements”).

By using your Amazon Smart Oven, you agree to be bound by the Agreements.

CONTACT US

Servicing your appliance

If your appliance needs service, please contact Amazon Customer Support. Contact details can be found at amazon.com/help/smartoven. Faulty service may void the warranty.

Information for service personnel

An electronic copy of the Service Manual for this appliance is available at amazon.com/help/smartoven. A hard copy of the Service Manual can also be obtained by contacting Amazon Customer Support. Contact details can be found at amazon.com/help/smartoven.
# ALEXA: THINGS TO TRY

<table>
<thead>
<tr>
<th>With Alexa, say</th>
<th>Or press and release the Ask Alexa button and say</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alexa, microwave for 1 minute</td>
<td>1 minute</td>
</tr>
<tr>
<td>Alexa, microwave for 4 minutes and 40 seconds</td>
<td>4 minutes and 40 seconds</td>
</tr>
<tr>
<td>Alexa, microwave for 3 minutes on medium</td>
<td>3 minutes on medium</td>
</tr>
<tr>
<td>Alexa, microwave for 10 minutes on power 8</td>
<td>10 minutes on power 8</td>
</tr>
<tr>
<td>Alexa, defrost for 11 minutes</td>
<td>Defrost for 11 minutes</td>
</tr>
<tr>
<td>Alexa, reheat for 5 minutes</td>
<td>Reheat for 5 minutes</td>
</tr>
<tr>
<td>Alexa, reheat 1 cup of coffee</td>
<td>Reheat 1 cup of coffee</td>
</tr>
<tr>
<td>Alexa, microwave 3 ounces of popcorn</td>
<td>3 ounces of popcorn</td>
</tr>
<tr>
<td>Alexa, bake for 45 minutes</td>
<td>Bake for 45 minutes</td>
</tr>
<tr>
<td>Alexa, 25 minutes on convection baking</td>
<td>25 minutes on convection baking</td>
</tr>
<tr>
<td>Alexa, set the oven to convection baking for 25 minutes</td>
<td>Set the oven to convection baking for 25 minutes</td>
</tr>
<tr>
<td>Alexa, bake for 30 minutes at 350 degrees</td>
<td>Bake for 30 minutes at 350 degrees</td>
</tr>
<tr>
<td>Alexa, roast 90 minutes at 350 degrees</td>
<td>Roast 90 minutes at 350 degrees</td>
</tr>
<tr>
<td>Alexa, roast at 375 degrees for 20 minutes</td>
<td>Roast at 375 degrees for 20 minutes</td>
</tr>
</tbody>
</table>

To see the full list of cooking presets, go to amazon.com/help/smartoven/presets.